

Reservations
(909)866-2526

Mallard Bay Resort

214 Lagunita Lane ~ P.O. Box 110401
Big Bear Lake, CA 92315
www.mallardbayresort.com
Email: info@mallardbayresort.com

CLICK HERE TO
**BOOK
ONLINE!**

RUSTIC RESORT ON MALLARD BAY with LARGE (25'x50') HEATED SWIMMING POOL (seasonal),
OUTDOOR FIREPLACE, BARBECUE AREA AND LAKEVIEW SUNDECK.
ALL UNITS ARE ON SITE, CLEAN, and FULLY FURNISHED.

HOUSEKEEPING CABINS

		Mid-Week Sun-Thurs	Weekend Fri-Sat	Holiday Periods
#5 & #6 1-4 people	Upstairs: 2 Bedrooms with 1 Queen Each Downstairs: Full Kitchen, Bathroom, Living Room	\$139	\$159	\$179
#7 1-4 people	Upstairs: Bedroom/2 Twins Downstairs: Bedroom/1 Queen, Full Kitchen, Living Room, Bath	\$139	\$159	\$179
#8 1-6 people	Upstairs: Bedroom/1 Queen, Bedroom/2 Twins, Bath Downstairs: Bedroom/1 Queen, Full Kitchen, Living Room, Bath Lakeview Balcony	\$229	\$249	\$299
#9 1-2 people	Studio Unit with Lakeview Patio Queen bed, Full Kitchen, 1 Bathroom	\$110	\$129	\$149
#10 & #11 1-6 people	Upstairs: 2 Bedrooms, 1 Queen each, 1 Bath Downstairs: Bedroom/1 Queen, Full Kitchen, Living Room, Bath (#10 Has Lakeview Balcony; Downstairs Bedroom has 2 Twin Beds)	\$229	\$249	\$299
#12 & #14 1-4 people	Upstairs: Bedroom/1 Queen, Bedroom/2 Twins, Bath Downstairs: Full Kitchen, Living Room, Bath	\$139	\$159	\$179

STUDIO TYPE UNITS #15 & #16

1-2 People	Queen Bed, Full Kitchen, Bath	\$110	\$129	\$149
------------	-------------------------------	-------	-------	-------

MOTEL TYPE UNITS #2, #3 & #4

1-2 People	Queen Bed, Bathroom, Small Refrigerator (#4 Has Fireplace)	\$79	\$89	\$99
------------	---	------	------	------

Mallard Bay Rental Policy: Thank you for choosing Mallard Bay Resort. Please read the following items carefully prior to booking. (1) Please check your confirmation statement for correct arrival and departure dates, room number, number of guests and rental amount. Any disputes or changes must be made prior to arrival. (2) No additional guests are allowed. **Extra guests may cause you to be removed without a refund and subject you to additional charges.** (3) This is a NO SMOKING, NO PETS facility (4) Stated rates may vary due to seasons, holidays or other special promotions. Weekly rates are usually based on a seven night stay. (5) Full rental amount is required in advance. (6) A \$50 non-refundable credit card deposit is required for "same day - cash on arrival" reservations. (8) All rates are subject to an 8.5% occupancy tax. (9) Additional charges will be assessed for smoking in room, excessive cleaning needed due to dishes left unwashed or trash left in room, holiday cleanup due to use of confetti, etc., or excessive gas usage due to fireplaces left on overnight or not turned off when leaving room. (10) Use of pool is seasonal, usually Memorial Day through Labor Day. Use of dock facilities subject to lake level and availability. Boat trailers must be stored off premises. Boat slips must be reserved in advance.

Refund Policy: 15 days written or faxed notice is required for refunds on cancellations or shortened stays. 30 days written or faxed notice is required for refunds during June, July, August and all holiday periods ("holiday periods" approx. May 26-31, September 1-10, November 22-30, December 15-31, January 1-4, plus Valentines Day, Presidents Day, Martin Luther King Day, Easter, Memorial Day, Fourth of July, and Labor Day. **Cancellations not received as per the above policy shall be charged a fee equivalent to one night's rental fee or one-half the total stay, whichever is greater. There is a \$50 service fee on ALL cancellations. No refund issued on no-shows or early departures. No refunds due to factors beyond our control such as lake level, availability of facilities, road and weather conditions. Mallard Bay is not responsible for misinformation or misrepresentations made by rental agencies. Rain checks may be issued at owners discretion.**

CHECK-IN: Rooms should be ready by 3 PM the day of your arrival. Check-ins after 7 PM must call in advance to arrange late arrival. No check-ins after 10 PM. Any unpaid balance must be paid at check-in. If you are dissatisfied with your accommodations please tell us before using the room in any way so we may attempt to make your stay more pleasant.

CHECK-OUT is 11AM unless other arrangements have been made in advance, as other guests may be expecting this room. If belongings are left in the room, we will remove them to prepare for the next guest.

rev. 4-6-08